

Planned & Cyclical Works

The specialist skills of our staff and trade operatives apply equally well to other planned works activities and refurbishment. We have delivered small and large scale planned works in a wide variety of vacant and occupied properties including domestic homes, schools, and public and corporate buildings.



We are the delivery vehicle for ensuring that the properties in Luton are maintained to a high standard, and the planned improvement programmes ensure the LBC's asset management strategy is achieved.

Our planned works teams consist of surveyors who carry out pre and post inspections liaising with residents to ensure excellent customer satisfaction. Our installation teams are all equipped with highly skilled multi trade operatives capable of carrying out works to a high standard. We also have our own Customer Liaison Officers who consult and advocate for customers before, during and after the works offering choices to suit individual needs and requirements.

We understand the importance of ensuring compliance with all landlord legislation and have dedicated teams who deliver our cyclical maintenance programmes.

We specialise in a wide range of planned and cyclical works such as:

- Kitchen and bathroom replacements
- Door and window replacements
- Gas and electrical heating replacements
- Electrical rewires, tests and inspections
- Gas servicing and repairs
- Decorating internally and externally
- Roofing, chimney and external envelope works
- Adaptation works
- Legionella maintenance works
- Asbestos management

For all planned works we will:

- Produce a detailed programme plan
- Consult with all customers
- Provide project information packs for residents
- Conduct daily visits to each property
- 100% post inspections
- Seek customer satisfaction feedback
- Work with you to plan, specify and schedule the works
- Provide design expertise
- Defect free handover processes with the client
- Health & safety plan, method statements and risk assessments

Furthermore, as a regionally based contractor, we attend customer and community based events, providing opportunities for customers to talk to our staff and for us to obtain valuable feedback.

ASBESTOS MANAGEMENT STOCK SURVEYS ASSET MANAGEMENT DATA MANAGEMENT SYSTEMS DECENT HOMES PROJECT MANAGEMENT DESIGN SERVICES OPTION APPRAISAL NEW TECHNOLOGY LEASEHOLD SERVICES HEALTH & SAFETY BUILDING SURVEYING ELECTRICAL ENGINEERING HEATING ENGINEERING ADMINISTRATION SUPPORT ELECTRICAL INSTALLATION & TESTING CENTRAL HEATING SERVICING & REPAIR BRICKWORK & ROOF REPAIR CARPENTRY PLUMBING PLASTERING & TILING CLEANING FENCING DRAINAGE FASCIA & GUTTERS PVC DOORS & WINDOWS DECORATIONS ADAPTATION ASBESTOS MANAGEMENT STOCK SURVEYS ASSET MANAGEMENT

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BTS Building & Technical Services



Building for the future